



Making Quality Accessible for All



Carrum Health is the quality leader in value-based Centers of Excellence and bundled payments, directly connecting employer populations with top healthcare providers for surgical and cancer care. Diversity, equity, and inclusion (DEI) is core to the mission of Carrum and an evergreen priority at both the board and executive level. Carrum will lead the healthcare space with equitable, just, and inclusive solutions, and patient care, as well as ensure employees with marginalized identities are represented, retained, and feel their authentic selves belong across all parts of Carrum.

Diversity, Equity, and Inclusion at Our Core

Eliminating common barriers to care

Our core solution serves all populations by removing obstacles to great care. With zero patient cost*, covered travel expenses, and more, we ensure all members have access to the same high-quality care and superior experience.

Quality means equity

As part of our rigorous physician and facility screening process, we assess the degree to which providers evaluate health inequities. Our evaluation includes variables such as race, ethnicity, language, disability, gender identity, sexual orientation, food and housing insecurity, and personal/partner violence screening.

Internal DEI initiatives

In order to live up to our commitment to DEI, Carrum Health is investing in people, resources, and processes to support our initiatives company-wide. Our team's composition represents diversity in race, gender, country of birth, and sexual orientation. We ensure our interview processes are equitable and remove unnecessary requirements that could prevent otherwise qualified candidates from applying. We also run an annual Inclusion and Belonging survey, the results of which we use to build action plans to improve our representation and inclusion in the workplace.

80+
Patient NPS

90%
Population within driving distance of a Carrum COE

- ✓ Zero Patient Cost*
- ✓ Multi-language patient support
- ✓ Limited sight/blindness support
- ✓ Limited mobility support
- ✓ Deaf/hard of hearing support
- ✓ Access for rural populations

Ready to learn more? Visit carrumhealth.com

* In the case of an HDHP, Carrum collects minimum federal requirements